

PROFESSIONALISM

"THIS HAS BEEN THE MOST SUCCESSFUL AND INSIGHTFUL WORK-LEARNING EXPERIENCE I HAVE EVER HAD."

- 100% ARE CONNECTED TO AND SUPPORTED BY THE NATIONAL AND INTERNATIONAL PROFESSIONAL CAREER DEVELOPMENT COMMUNITY, UP FROM 66.7%
- I AM CLEAR ABOUT THE SCOPE OF MY PRACTICE AS A CAREER DEVELOPMENT PRACTITIONER

ETHICAL PRACTICE

"PRIME ENSURES ALL CAREER PRACTITIONERS ARE USING SIMILAR PRACTICES, AND IT STREAMLINES THE WORK OVERALL."

- DEEPER UNDERSTANDING AND APPRECIATION FOR THE CAREER PRACTITIONER ETHICAL GUIDELINES THAT UNDERPIN QUALITY CAREER SERVICES
- I KNOW HOW TO APPLY THE ETHICAL GUIDELINES FOR CAREER PRACTITIONERS IN MY DAY-TO-DAY PRACTICE

CLIENT ENGAGEMENT

"MORE CLIENT ENGAGEMENT, MORE DISCUSSION, BETTER FOLLOW THROUGH. A VISION FOR THE FUTURE."

- 100% OF CLIENTS ARE ENGAGING IN THEIR ACTION PLANS, UP FROM 88.9%
- 100% OF CLIENTS SEE THEIR PROGRESS, UP FROM 83.3%
- 100% OF CLIENTS SEE WHERE AND HOW THEIR ACTION PLANS NEED ADJUSTING, UP FROM 83.3%

QUALITY SERVICE

"PRIME INSTILLS HOPE FOR BUILDING A FUTURE STORY. IT MEETS CLIENTS WHERE THEY ARE."

- CDP'S ABILITY TO ACCURATELY ASSESS THEIR CLIENTS' EMPLOYABILITY STRENGTHS AND NEEDS AT INTAKE INCREASED FROM 77.8% TO 83.3%
- CDP'S ABILITY TO DELIVER CAREER SERVICES THAT MEET THEIR CLIENTS' NEEDS INCREASED FROM 83.3% TO 91.7%

EVIDENCE-BASED PRACTICE

"PRIME GIVES RELEVANT, REAL-TIME INFORMATION THAT REFLECTS THE CLIENT'S JOURNEY."

- 100% OF CDPs AGREE THEIR DATA IS MEANINGFUL AND ACCURATELY REFLECTS THE REAL PROGRESS AND OUTCOMES THEY SEE IN THEIR CLIENTS, UP FROM 72.2%
- 91.7% OF CDPs AGREE THAT USING [PRIME] FOR COLLECTING AND REPORTING DATA PROVIDES THEM WITH RELEVANT AND USEFUL FEEDBACK

PRIME: MEASURING THE IMPACTS ON THE JOURNEY TO EMPLOYMENT

